



## TYNGO Staff Order

Mobilize your Staff with the smart service app for iOS and Android.

Designed for Oracle Simphony, TYNGO Staff Order pulls configuration directly from the POS to avoid duplicating work across setup, menu maintenance, and reporting.

## **Benefits**

- IMPROVED GUEST EXPERIENCE
  Increased quality of table presence additional loyalty and customer satisfaction.
- Orders are sent to the kitchen/bar instantly by your team, reducing delays and errors.
- DEVICE FLEXIBILITY

  Run TYNGO Staff Order on Smartphones, Tablets,
  All-in-One Payment Device. Easy to install on new
  devices via QR code.
- POS INTEGRATION
  The app pulls the configuration directly from Oracle Simphony.
- FLEXIBLE PAYMENT OPTIONS.

  Staff can take cash, card, mobile pay, and room charge at the table no guest checkout or downloads.



## **Highlights**

- Multi-language Support Support for 12 languages and item configuration
  - translation.
- Improved Table Turnaround Deliver faster, more satisfying service. Reduction in staff movement and errors.
- **Built for Front of House Teams** Streamlines staff ordering on Simphony through menu item search, repeat round, and OPERA eSignature.

- **Bring Your Own Device** Use a compatible iOS or Android device of your choice.
- **Self-Guided Tutorial** Minimal staff training required, self guided tutorial in the app gets staff up and operational in minutes.
- Server Order & Pay Your Staff orders and settles bill right at the table.